The scope of the integrated management system is defined with regard to the focus of the organization, its activities, products and services, internal and external aspects/issues, binding obligations, statutory and regulatory requirements, requirements of interested parties and organizational units in which the organization operates and includes:

“Sourcing and Supply of Computers and ICT Equipment, Maintenance of ICT Equipment, Local Area Networking (LAN), Software and Content Development and Installation, IT Asset Value Recovery (ITAVR) and Secure Data Destruction, Safe Disposal of Electrical and Electronic Waste (E-Waste), IT Managed Services, Sale of Microsoft Authorized Refurbisher Software (MAR) and Capacity Building (Awareness Creation and Training, Examination and Certification),”.

The Integrated Management System (QMS and EMS) is applied within all activities of the organization.

The organization does not perform any design work or retain customer property and therefore Clauses 8.3 & 8.5.3 of ISO9001:2015 are determined not applicable to the scope of the management system since they will not affect the operations of the organization. There are no elements of the ISO14001 standard that are deemed not applicable to the business.